

I CAN'T FIND MY POSITION ON THE WAITING LIST

If you are calling to check your position on the waiting list and the systems says "I'm sorry, there is no waiting list position information matching the ID and date of birth you provided," please try again using the steps below:

- Call the automated number – **704-675-7677**.
- When listening to the recorded message, please wait until you hear each command **completely** before keying in your info.

Let the prompts finish **completely** before you enter your social security number and date of birth. If you don't let the prompts finish playing completely, the system won't find your application

EXAMPLE: "Please enter your social security number" – wait until you hear the entire message before entering your social security number.

I TRIED THE STEPS ABOVE AND THE SYSTEM STILL DOESN'T FIND MY APPLICATION

If you still can't find your application or position on the waiting list, fill out the form below. You will be contacted by mail or email within two (2) weeks.

APPLICANT NAME	SOCIAL SECURITY NUMBER	DATE OF BIRTH
MAILING ADDRESS		EMAIL ADDRESS

Signature

Date

Date/Time Stamp and place in the drop box